



HEALTH FIRST COLORADO

REGION 3 PROGRAM IMPROVEMENT ADVISORY COMMITTEE

SEPTEMBER 26, 2018 MEETING MINUTES

PIAC Members	Colorado Access Staff
Brian Park, Student, Family member of a Health First Colorado Member	Rob Bremer, Vice President of Integration
Isabella Geyer, Liberty Counseling	Kelly Marshall, Director of Community & External Relations
Carol Tumaylle, CO Department of Human Services, State Refugee Health Coordinator	Rene Gonzalez, Senior Community Engagement Liaison
Bipin Kumar, Himalaya Family Medicine	Molly Market, Senior Community Engagement Liaison
Dana Held, Pinnacol Assurance	Cassidy Smith, Senior Program Director
Denise Denton, Aurora Health Alliance	Marty Janssen, Senior Program Director
John Douglas, Tri-County Health Department	Claudine McDonald, Director of Member Outreach & Inclusion
	Nancy Viera, External Relations Coordinator
Members of the Public	
Mark Ogonosky, Health First Colorado Member	

Agenda Item	Meeting Minutes
<b>Introductions</b>	Rob Bremer welcomed everyone to the inaugural meeting of the Region 3 PIAC. He spoke briefly about the role of the group and thanked everyone for their participation. The group went around the table and briefly introduced themselves (name, title, organization).
<b>Review of Today's Agenda and General Housekeeping Items</b>	Kelly Marshall reviewed the meeting's agenda, walked everyone through the meeting packet, and mentioned several general housekeeping items, such as filling out the accommodations form and avoiding using acronyms. (Slides 3-4)
<b>Colorado Access presentation, part 1:</b> <ul style="list-style-type: none"> <li>Who is Colorado Access?</li> <li>What is the Health First Colorado, Accountable Care Collaborative Phase II Program? (Slides 15-23)</li> </ul>	<p>Rob Bremer presented an overview of Colorado Access, the contracts and programs run by Access, and the populations served. (Slides 5-14)</p> <p>Marty Janssen then gave an overview of the State's Accountable Care Collaborative program Phase II Program. (Slides 15-19)</p> <p>Kelly Marshall spoke briefly about Colorado Access' proposal to the state for Phase II and the overarching vision for the work to come. She indicated that much more is to come in future PIAC meetings about the Access model and strategies that are in development to meet the contract deliverables and to achieve the State's vision. (Slides 20-23)</p>

<p><b>Getting to know one another</b></p>	<p>Molly Markert introduced the next section of the agenda as an opportunity to get to know one another better. She divided everyone into groups of 3 (2 PIAC members and one 1 COA staff person per group). Everyone was given 10 minutes to talk to one another and answer the following questions:</p> <ul style="list-style-type: none"> <li>• <i>What is your day job, your strengths and your perspectives?</i></li> <li>• <i>What is something you care deeply about?</i></li> </ul> <p>Everyone then re-grouped and introduced each other to the entire group.</p>
<p><b>Colorado Access presentation, part 2:</b></p> <ul style="list-style-type: none"> <li>• What is this committee and its role?</li> <li>• What other leadership structures exist within the program and how do they interact with this committee? (Slides 25-35)</li> </ul>	<p>Kelly Marshall spoke about the State PIAC and the genesis of the Regional PIAC expectation from the State. She introduced the contractual requirements around the Regional PIAC structure, composition, and scope of work. She shared an additional contractual requirement for a Comprehensive Community Needs Assessment and Engagement Plan and how Colorado Access would like for this committee to help with the design and execution of these two important deliverables if the committee is interested. Kelly then presented other Colorado Access stakeholder engagement structures that will have some interface with the Region 3 PIAC moving forward – the Region 3 Provider Governing Council and the Member Advisory Council. She concluded her presentation by outlining three decision items for the next meeting in December that would help to get the PIAC up and running.</p>
<p><b>Initial committee discussion regarding committee scope of work:</b></p> <ul style="list-style-type: none"> <li>• What are committee members’ hopes for this committee?</li> <li>• How do we meet the state’s requirements for this committee in a meaningful way?</li> </ul>	<p>Kelly Marshall opened the discussion asking from the committee how to make the requirements meaningful to both the official partners of the Regional PIAC as well as to Colorado Access – what would that look like?</p> <p>Q&amp;A, Discussion Highlights:</p> <ul style="list-style-type: none"> <li>• Performance measurement: <ul style="list-style-type: none"> <li>○ Q: What performance data related to members can be shared with this committee? What are the incentivized measures upon which the Regional Organization is focusing? Are there measures in Medicaid on what services have <i>not</i> been provided and gaps in the system (e.g. gaps accessing care, community needs, etc.)?</li> <li>○ A: Colorado Access will absolutely provide a comprehensive overview to the committee of the regional performance data. Reviewing contract and regional performance data is very much within the committee’s purview.</li> </ul> </li> <li>• Provider network: <ul style="list-style-type: none"> <li>○ Q: How does the State and/or Colorado Access recruit and maintain providers (network adequacy)? What efforts, if any, are there to streamline billing and coding processes, and to help providers who are serving difficult populations to get paid appropriately for their important work?</li> <li>○ A: Colorado Access has a provider engagement team and a practice transformation coaching team that work with the network on these issues. There are</li> </ul> </li> <li>• Community Health Needs Assessment and Engagement Plan: <ul style="list-style-type: none"> <li>○ There is interest in working with Colorado Access on this deliverable. We need to look to see what’s already out there and not reinvent the wheel – fill in the gaps in the existing assessments across the region.</li> </ul> </li> <li>• Member rights:</li> </ul>

	<ul style="list-style-type: none"> <li>○ Q: Will this committee work on member rights and simplifying the language?</li> <li>○ A: Colorado Access' Member Advisory Council is charged with advising Access on all member communications. That is the appropriate forum for those discussions.</li> <li>● State PIAC: <ul style="list-style-type: none"> <li>○ COA has staff that attend State PIAC meetings and subcommittee meetings. Notes are taken and could be shared with this committee. Additionally, the state posts all minutes and materials on their website as well.</li> </ul> </li> <li>● Online library of resources: <ul style="list-style-type: none"> <li>○ Q: Can Colorado Access make a way for this Committee to have access to pertinent documents</li> <li>○ Q: Can Colorado Access make its contract with the State available to the Committee, given that the Committee is supposed to review the contractor's deliverables?</li> <li>○ A: Yes, on both counts. Colorado Access uses the Microsoft Sharepoint platform and will set up a library that all Committee partners can have access to for reference materials (including the contract), as well as meeting agendas, powerpoints and other materials.</li> </ul> </li> </ul>
<b>Action Items</b>	<ol style="list-style-type: none"> <li>1. Create Advisory Committee Sharepoint site and make available to all Committee partners. – <i>Responsible Party: Colorado Access</i></li> <li>2. Post relevant materials on the site, including Colorado Access' contract with the State. – <i>Responsible Party: Colorado Access</i></li> <li>3. Calendar the next meeting as soon as possible. – <i>Responsible Party: Colorado Access</i></li> <li>4. Make notes from State PIAC meetings and subcommittee meetings available to committee. – <i>Responsible Party: Colorado Access</i></li> </ol>